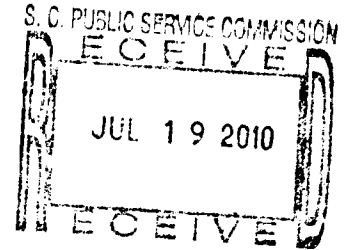


NORTH GREENVILLE UNIVERSITY • P.O. BOX 1892 • TIGERVILLE, SC 29688 • (864) 977-7000

OFFICE OF THE PRESIDENT

2009. 479. W/S
224895

July 15, 2010



Mr. Bruce Haas
United Utility Companies, Inc.
Post Office Box 4509
West Columbia, South Carolina 29169

Dear Mr. Haas:

We at North Greenville University are confused by your actions. First, are we the customer or not? You stated at the end of your letter, "... if payment of this past due amount is not remitted, UUC will terminate service to North Greenville University ...". After just paying \$12,011.76, we owe only \$2,412.00, and are trying to understand why you would want to take such extreme measures toward a faithful customer. Unbelievable! Second, we thought the hearing before the South Carolina Public Service Commission was concerning a rate increase for your customers and not a SFE increase for North Greenville University.

In addition, you are using Mr. Morgan's testimony as if it is binding, but as far as we know he has not gathered the necessary information to support his findings and we have not been given the opportunity to review his information. We have no record of him visiting our campus: no one at North Greenville University has discussed the agreement, SFEs, or facilities with him; he has no idea what facilities (SFEs) were a part of our original agreement; he does not know how the additional free 25 SFEs were used; and he has no idea which facilities are on septic tanks or pump and haul.

Futhermore, it is ludicrous to think that from one man's testimony in a hearing about a rate increase we would be expected to automatically understand an increase in our bill is coming sometime in the future. There is no question about the fact that you should have discussed this with me and given us proper advance notice.

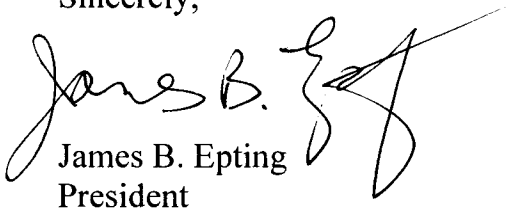
It is obvious that this matter will not be resolved through our letter writing. As requested in my previous letter I want to meet with you at your convenience to settle this matter. Perhaps we could ask ORS and Mr. Morgan to meet with us.

Mr. Haas
July 15, 2010
Page two

Therefore, North Greenville University is appealing your decision to increase our SFES and want a review with you as soon as possible. We ask that, until we have an opportunity to discuss our concerns with you, you allow us to continue paying our \$12,011.76 monthly cost without any penalty.

Please call my office – 864-977-7018 with three possible dates for me to meet with you at your office.

Sincerely,



James B. Epting
President

JBE:es

Copy: Duke McCall
Michelle Lovins
Rick Durham
John Hoy
The Honorable Jocelyn G. Boyd
Florence P. Belser
Nanette S. Edwards

North Greenville University – Where Christ Makes The Difference